



# Tenant Portal

## Tenant Portal: 24 hour tenant self service

### What is it Tenant Portal?

Tenant Portal is a web based app, allowing Tenants to access important information about their tenancy.

### Who would use Tenant Portal?

Most commonly used by Tenants it allows them to view & download their Rent Statements, Log a Repair, Make a Secure Payment or access important documents like their Tenancy Agreement or Handbook.

### How do Tenants access the Portal?

Tenant Portal is a cloud based application that Tenants can access from any device with a web browser including phones, tablets, computers even Smart TVs or Game Consoles.

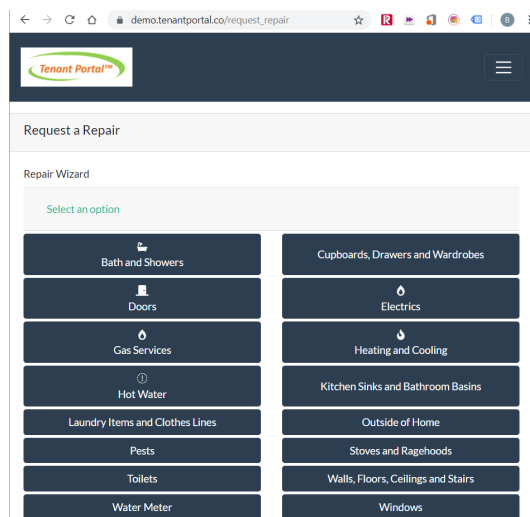
### Where does Tenant Portal information come from?

Tenant Portal connects securely to your housing system and reads the required information for each Tenant.

### How is Tenant Portal priced?

Pricing is based on the number of tenants that accessing the system; for an organisation with 3000 tenants the cost for providing 24 hour self service is less than employing a someone on minimum wage.

**Contact us for pricing for your organisation.**



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